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A001 . Issuance and Applicability

HQ Control: 02/11/2016

HQ Revision: 05e

a. These operations specifications are issued to NOR-RAL, INC., a Repair Station located in the United States, pursuant to 14 CFR Part 145, § 145.53. The repair station certificate holder shall conduct operations in accordance with 14 CFR Part 145 and these operations specifications.

The certificate holder's address:

Fixed Location:
164 Hickory Springs Industrial Drive
Canton, Georgia 30115-7927

Mailing Address:
164 Hickory Springs Industrial Drive
Canton, Georgia 30115-7927

b. The holder of these operations specifications is the holder of certificate number 3NRR976C and shall hereafter be referred to as the "certificate holder".

c. These operations specifications are issued as part of this repair station certificate and are in effect as of the date approval is effective. This certificate and these operations specifications shall remain in effect until the certificate for a repair station that is located in the United States is surrendered, suspended, or revoked.

d. U.S./EU Aviation Safety Agreement Repair Station/Maintenance Organization Approvals not authorized.

e. The certificate holder is authorized to use only the business name which appears on the certificate to conduct the operations described in subparagraph a.


Delegated authorities:

1. Issued by the Federal Aviation Administration.
2. These Operations Specifications are approved by direction of the Administrator.



Digitally signed by John M Palmer, Principal Maintenance Inspector (SO11)
[1] EFFECTIVE DATE: 1/12/2017, [2] AMENDMENT #: 1
DATE: 2017.01.18 10:13:55 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.



Forest, Kenneth, Compliance Manager

1/18/2017
Date

A002 . Definitions and Abbreviations

HQ Control: 02/11/2016

HQ Revision: 05c

Unless otherwise defined in these operations specifications, all words, phrases, definitions, and abbreviations have identical meanings to those used in 14 CFR and 49 U.S.C., as cited in Public Law 103-272, as amended. Additionally, the definitions listed below are applicable to operations conducted in accordance with these operations specifications.

| | |
|---------------------------------|---|
| BASA | The Bilateral Aviation Safety Agreement (BASA) is an executive agreement concluded between the United States and a foreign country for the purpose of promoting aviation safety; also known as an Agreement for the Promotion of Aviation Safety. |
| Certificate Holder | In these operations specifications, the term "certificate holder" means the holder of the repair station certificate described in these operations specifications in Part A paragraph A001 and any of its officers, employees, or agents used in the conduct of operations under this certificate. |
| CFR | Code of Federal Regulations |
| Class rating | As used with respect to the certification, ratings, privileges, and limitation of aircraft within a category having similar operating characteristics. |
| EASA | European Aviation Safety Agency |
| EASA Accountable Manager | The manager who has corporate authority for ensuring that all maintenance required by the customer can be financed and carried out to the standard required by the EASA full-member Authority. |
| EU | European Union |
| Exemption | An authorization that permits an alternate means of compliance with a specific CFR. The exemption must meet the procedural requirements of 14 CFR Part 11. |
| FOCA | Federal Office of Civil Aviation |
| FAA Accountable Manager | A person designated by the certificated repair station who is responsible for and has authority over all repair station operations that are conducted under 14 CFR Part 145, including ensuring that the repair station's personnel follow the regulations and serving as the primary contact with the FAA. |
| Geographic | An approval provided to a repair station located outside the United |

| | |
|--|---|
| Authorization | States to perform maintenance support under contract for a U.S. air carrier (or an operator of U.S.- registered aircraft under 14 CFR Part 129) at a location other than the repair station facility. A geographic authorization is issued by the FAA to respond to a U.S. air carrier's or Part 129 foreign operator's need for maintenance at a station where the frequency and scope of that maintenance does not warrant permanently staffing and equipping the station for its accomplishment. |
| Limited Rating | A rating issued to repair stations for the performance of maintenance on particular makes and models of airframes, powerplants, propellers, radios, instruments, accessories, and/or parts. |
| Limited Ratings - Specialized Services | Rating issued for a special maintenance function when the function is performed in accordance with a specification approved by the Administrator. |
| Line Maintenance | Any unscheduled maintenance resulting from unforeseen events, or scheduled checks where certain servicing and/or inspections do not require specialized training, equipment, or facilities. |
| MAG | The Maintenance Annex Guidance (MAG) defines the process that the FAA and EASA undertake in the inspection, findings of compliance certification, and monitoring of repair stations, as well as their joint cooperation in quality assurance and standardization activities in support of the Agreement, Annex 2, Maintenance. |
| Maintenance | The inspection, overhaul, repair, preservation, and replacement of parts, but excludes preventive maintenance. |
| U.S./EU Aviation Safety Agreement, Annex 2, Maintenance | Annex 2 covers the reciprocal acceptance of findings of compliance, approvals, documentation and technical assistance regarding approvals and the monitoring of repair stations/maintenance organizations. |
| MIP | Maintenance Implementation Procedures (MIP) are procedures for implementing the provisions of a BASA that apply to maintenance. |
| MOE | A maintenance organization exposition (MOE) pertains to EASA member countries that use an MOE in place of a Repair Station Manual (RSM) and a Quality Control Manual (QCM). |
| Preventive Maintenance | As defined in 14 CFR part 1 and part 43 appendix A, subparagraph (c). |
| QCM | Quality Control Manual |
| Repair Station located in the United States | A certificated repair station located in the United States. |

Repair Station located outside the United States A certificated repair station located outside of the United States.

RSM Repair Station Manual

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[1] EFFECTIVE DATE: 1/12/2017, [2] AMENDMENT #: 0
DATE: 2017.01.12 14:56:50 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Kenneth Forest 1/18/2017
Forest, Kenneth, Compliance Manager Date

A003 . Ratings and Limitations

HQ Control: 01/30/2004

HQ Revision: 010

The Certificate Holder is authorized the following Ratings and/or Limitations:

Class Ratings

None authorized

Limited Ratings

Rating Manufacturer Make/Model Limitations

Airframe Lockheed 382 All Models Composite Repairs Major, Minor Repairs. Removal and installation of Airframe Deice Boots.

Limited Ratings - Specialized Services

| <u>Rating</u> | <u>Specifications</u> | <u>Limitations</u> |
|----------------------|------------------------------|---------------------------|
|----------------------|------------------------------|---------------------------|

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DATE: 2017.01.12 14:57:06 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Kenneth Forest

1/19/2017

Forest, Kenneth, Compliance Manager

Date

A004 . Summary of Special Authorizations and Limitations

HQ Control: 09/23/1998

HQ Revision: 010

a. The certificate holder, in accordance with the reference paragraphs, is authorized to:

| | Reference Paragraphs |
|--|-------------------------|
| Conduct operations choosing to have an antidrug and alcohol misuse prevention program. | A449 |
| Perform work, excluding continuous operations, at additional locations other than at its primary Fixed Location. | D100 |

b. The certificate holder is *not authorized* and *shall not*:

| | Reference Paragraphs |
|---|-------------------------|
| Use Exemptions. | A005 |
| Use an approved electronic recordkeeping system, electronic/digital signature, and/or electronic media. | A025 |
| Perform maintenance with EASA ratings where the scope of work is authorized by a BASA/MAG (U.S.-EU), MIP/MaG (U.S.-Swiss). | A060 |
| Perform work, including continuous operations, at additional locations other than at its primary fixed location. | A101 |
| Perform maintenance in accordance with foreign repair station geographic authorizations. | B050 |
| Perform line maintenance for cert. holders conducting operations under Parts 121 and 135 and for foreign carriers/persons operating non-U.S. registered aircraft in common carriage under Part 129, apart from D100 which authorizes that work away from station. | D107 |

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[1] EFFECTIVE DATE: 1/12/2017, [2] AMENDMENT #: 0
DATE: 2017.01.12 15:00:33 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Kenneth Forest

1/18/2017

Forest, Kenneth, Compliance Manager

Date

A449 . Antidrug and Alcohol Misuse Prevention Program

HQ Control: 07/17/2009

HQ Revision: 00a

- a. The Part 145 repair station certificate holder has elected to implement an Antidrug and Alcohol Misuse Prevention Program, because the certificate holder performs safety-sensitive functions for a 14 CFR Part 121, and 135 certificate holder and/or for a 14 CFR Part 91 operator conducting operations under Section 91.147.
- b. The certificate holder certifies that it will comply with the requirements of 14 CFR Part 120 and 49 CFR Part 40 for its Antidrug and Alcohol Misuse Prevention Program.
- c. Antidrug and Alcohol Misuse Prevention Program records are maintained and available for inspection by the FAA's Drug Abatement Compliance and Enforcement Inspectors at the location listed in Table 1 below:

Table 1

| Location & Telephone of Antidrug and Alcohol Misuse Prevention Program Records: | |
|---|--------------------------------------|
| Telephone Number: | A1 770 720 0526 |
| Address: | 164 Hickory Springs Industrial Drive |
| Address: | N/A |
| City: | Canton |
| State: | GA |
| Zip code: | 30115 |

d. Limitations and Provisions.

- (1) Antidrug and Alcohol Misuse Prevention Program inspections and enforcement activity will be conducted by the Drug Abatement Division. Questions regarding these programs should be directed to the Drug Abatement Division.
- (2) The certificate holder is responsible for updating this operations specification when any of the following changes occur:
 - (a) Location or phone number where the Antidrug and Alcohol Misuse Prevention Program Records are kept.
 - (b) If the certificate holder's number of safety-sensitive employees goes to 50 and above, or falls below 50 safety-sensitive employees.
- (3) The certificate holder with 50 or more employees performing a safety-sensitive function on January 1 of the calendar year must submit an annual report to the Drug Abatement Division of the FAA.
- (4) The certificate holder with fewer than 50 employees performing a safety-sensitive function on January 1 of any calendar year must submit an annual report upon request of the Administrator, as specified in the regulations.

The certificate holder has fewer than 50 safety-sensitive employees.

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[1] EFFECTIVE DATE: 1/12/2017, [2] AMENDMENT #: 0
DATE: 2017.01.12 14:57:36 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.

Kenneth Forest

1/18/2017

Forest, Kenneth, Compliance Manager

Date

A007 . Designated Persons

HQ Control: 12/19/2006

HQ Revision: 030

a. The personnel listed in the following table are designated to officially apply for and receive operations specifications for the certificate holder indicated below.

Table 1 – Designated Persons to Apply for and Receive Authorizations

| Title | Name | Parts Authorized |
|---|--------------------|------------------|
| FAA Accountable Manager, 145 / Compliance Manager | Forest, Kenneth | A,D |
| President | McWhorter, Matthew | A,D |

b. The following personnel listed in Table 2 are designated by the certificate holder to receive Information for Operators (INFO) messages for the certificate holder as indicated below. A receipt for the information by an operator or person is not required.

Table 2 – Designated to Receive INFO Messages


| Name | Email Address | Telephone No. | Type of Information to Receive |
|------|---------------|---------------|--------------------------------|
| | | | |

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[1] EFFECTIVE DATE: 1/12/2017, [2] AMENDMENT #: 1
DATE: 2017.01.18 10:13:59 -06:00

3. I hereby accept and receive the Operations Specifications in this paragraph.



Forest, Kenneth, Compliance Manager

1/18/2017

Date